

smots™

Scotia Medical Observation and Training System



case study

The Siklos Centre for Clinical Skills and Simulation



Location

The Siklos Centre for Clinical Skills and Simulation, Suffolk

Organisation

West Suffolk NHS Foundation Trust

Number of Cameras



1

Mobile



9

Fixed



2

InSitu

Type of Studies

Healthcare related simulation and communication studies

Contact

James Whatling - Clinical Skills Manager



smots™ : What environments is smots™ is installed in?



James Whatling - Clinical Skills Manager

We mainly use our smots™ system in the Simulation Lab of the Education Centre but also within the classrooms for Clinical Communication Skills. In addition to this we also use our smots™ mobile trolley within the clinical environment when performing in situ simulations.



smots™ : Can you give us an overview of your system ?



James Whatling - Clinical Skills Manager

We initially started with a fixed smots™ system within our Clinical Skills Lab for simulation based teaching, but we also used it during medical student teaching sessions to monitor students progress through training stations and as a tannoy system.

We then purchased a mobile smots™ trolley for in situ simulations. After this we upgraded/changed the AV equipment used in our clinical communication skills to a smots™ system.

Lastly we upgraded the smots system in the Clinical Skills Lab to include an additional PTZ smots camera and a smaller fixed smots camera to aid in viewing small sized and difficult to view practical skill demonstrations.



smots™ : What do you like about smots™ ?



James Whatling - Clinical Skills Manager

We love our smots™ system. It is so reliable and easy to use plus it's incredibly versatile as we use it in a multitude of ways, but by far the best things about smots™ is the Scotia staff. The aftercare service is second to none and the staff at Scotia are always so friendly and helpful. Any questions or queries we have with the system are quickly sorted out either over the phone or by one of the smots™ staff remotely accessing our system.





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James Whatling - Clinical Skills Manager



smots™ : How has the process been for you ?



James Whatling - Clinical Skills Manager

The process has been faultless. We continue to be impressed by the system and keep upgrading and adding bits on when the budget allows.



smots™ : Any surprises ?



James Whatling - Clinical Skills Manager

One surprise was how we could use the smots™ system for our practical skills teaching. When teaching practical skills you often have to demonstrate small intricate skills to larger groups. This can be difficult when they are all trying to get a good view of what we are doing. The team at smots™ were very helpful in providing a realistic solution to this within a realistic budget. It suits our needs incredibly well and we are very happy with this new addition.



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James Whatling - Clinical Skills Manager